

Tripadvisor

"The best way to see the city" Whoever invented hop-on hop-off city tour busses was an absolute genius!



Book your 24h hop-on hop-off on our portal and discover Dublin



Table Of Content

- 4 Welcome
- Your Studio, Apartment or House
- 6 Appliances
- 8 Your Local Area
- 9 Tours & Excursions
- Shine Bright In Dublin
- Sustainability
- 12 Break Away Campers
- 13 City Break Apartments App
- 14 Public Transport
- 16 Emergency Numbers
- 17 Fire Safety Notice
- 18 Our Main Office





Dear Guest.

Welcome to Spencer Dock serviced apartments! We are thrilled that you have chosen to stay with us and we understand the importance of making your visit extraordinary.

Our team is dedicated to providing you with a seamless and comfortable experience, ensuring that your stay is nothing short of delightful.

To enhance your convenience, we've created this information folder, offering insights into the facilities within your apartment, the amenities in the local area, and a wide array of activities in vibrant Dublin.

We wish you a delightful stay in Dublin and look forward to making your experience with us truly unforgettable.

Kind Regards,

The City Break Apartments Team



Your Apartment



Internet Wi-Fi

Wi-Fi Network: **Dublin City Apartments** Password: **123welcome**



Assistance

Phone: +353 1 44 33 920

Email: info@citybreakapartments.com



Check-Out Procedure

Checkout time is 10.30am.

Please leave the apartment keys on the kitchen table when exiting the apartment. The apartment door should be shut but unlocked.

NOTE: If you have a car out of the carpark before checking out and leave the parking fob with the apartment keys inside the apartment.

If late checkout is required please contact our office.



Smoke Free Apartments

Smoking is not permitted in the apartment or inside the building



Cooking

For your safety, all apartments are fitted with a smoke alarm. When cooking, please always use the extractor fan located above the hob.



Parking

Please note that parking needs to be reserved prior arrival as spaces are limited. In the event that you have not pre-booked a space, please call the office at +353 1 44 33 920 and we will try to accommodate your request.



Garbage

The bin rooms are located in the complex's basement. You can reach the basement by taking the elevator to level -1. Once there, follow the signs to the Bin Room. Be sure to bring your keys and fobs, as you'll need them to get back into your apartment.



Appliances & Utilities

Using Heating And Hot Water

The apartment has a domestic hot water system. The boiler tank heats automatically at night, ensuring hot water is available the all the time. However, if you face any issues with the hot water or heatin system, please scan the QR below for video instructions. If, after following the instructions in the video, the issue is still not fixed, please call our main office for assistance.





AIRPORT TRANSFERS PRIVATE HIRE

1TO 8 PASSENGERS

Family Friendly Taxi Service





BOOK NOW!

Traveling with family?



We've got you covered!

Our Family Friendly Taxi Service ensures a comfortable and stress-free journey for you and your loved ones. With spacious vehicles, child seats, and courteous drivers, your transportation needs are well taken care of.

Your Local Area

Supermarkets

TESCO Express

Spencer Dock, North Wall, Dublin 1

Fresh

Mayor Street Lower, North Wall, Dublin 1

Health

Remedy Pharmacy

Custom House Square, IFSC

Custom House Square Medical Centre

2 Gandon House, Mayor Street Lower, IFSC

Public Transport

Custom House LUAS Stop - Red Line Tram

Connects the East and the West of Dublin City.

Connolly Train Station

DART Coastal Trains & Trains to other city (Belfast, Sligo, etc...)

ATM/Banks Branches

Bank Of Ireland

IFSC, Mayor Street Lr.



Tours & Excursions



BOOK YOUR TOURS AND EXCURSIONS ON OUR PORTAL

+125 Tours & Activities



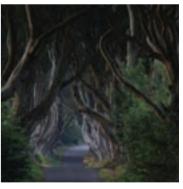












TRINITY COLLEGE GPO EPIC MUSEUM GLENDALOUGH HUGH GALLERY TEMPLE BAR CLIFFS OF MOHER WICKLOW MOUNTAINS NATIONAL GALLERY BOOK OF KELLS ST. PATRICKS CATHEDRAL HOP ON HOP OFF GHOST BUS TOUR DUBLIN ZOO JAMESON DESTILLERY DUBLINIA IRISH WHISKEY MUSEUM NEWGRANGE DUBLIN BAY CRUISES KIKENNY CASTLE GAME OF THRONES



Shine Bright In Dublin

Surprise friends and family with a special message at our central Grafton Street location.



Call Us Today on +353 1 44 33 920



Our Commitment to the Planet





OUR HOT WATER SYSTEM IS POWERED BY SOLAR PANELS

ALL OUR ENERGY COMES FROM RENEWABLE SOURCES





WE ONLY USE LED BULBS. THE MOST SUSTAINABLE OPTION

TRIPLE GLAZING WINDOWS FOR A BETTER INSULATION





REFILLABLE DISPENSER TO END WITH ONE SINGLE USE

WE RECYCLE ALL. NO MATTER HOW SMALL IT IS



Find out more on our website: citybreakapartments.com/sustainability/



CAMPERVAN RENTAL IN IRELAND





12

Always Book Direct

best rate every time

Best Price Guarantee

When you book directly with you, you can be assured of getting the lowest rate. No hidden fees, no extra charges.

Exclusive Offers and Discounts

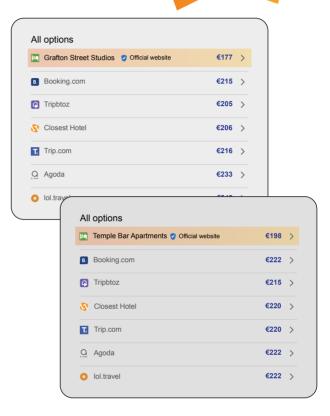
Our direct booking guests have access to special promotions and packages that you won't find anywhere else.

Personalised Service

Booking directly with us means you're not just a reservation number. Our team can tailor your stay to your specific needs, ensuring a personalised experience that third-party sites simply cannot offer.

Flexible Cancellation Policies

Plans can change, and we understand that. Direct bookings come with more flexible cancellation policies, giving you peace of mind. Should your plans need to be adjusted, you'll have the flexibility that third-party sites often lack.



City Break Apartment Mobile App





Digital mobile key for your apartment.
 Complete your check-in in advance.
 Effective communication with our staff
 Add friends and family to your reservation.
 Add extras to your booking. coming soon
 Book your next stay in Dublin. coming soon
 Book private airport transfer. coming soon
 Book your tours & excursions in Ireland. coming soon







Public Transport in Dublin



Dublin Bus

Bus operator providing services in Dublin and County Dublin. Airlink 747 & Aircoach provides services to and from Dublin Airport.

www.dublinbus.ie



Luas Tram

Light rail tram system operating in Dublin with two main lines serving the South and West of Dublin City.



Irish Rail

Intercity and regional train services. www.irishrail.ie



Busáras

Central bus station in Dublin for Intercity and regional bus services operated by Bus Éireann.

www.buseireann.ie



Taxis

Free Now App is the best App in Ireland for ordering taxis. To preorder a taxi for the Airport see page 7

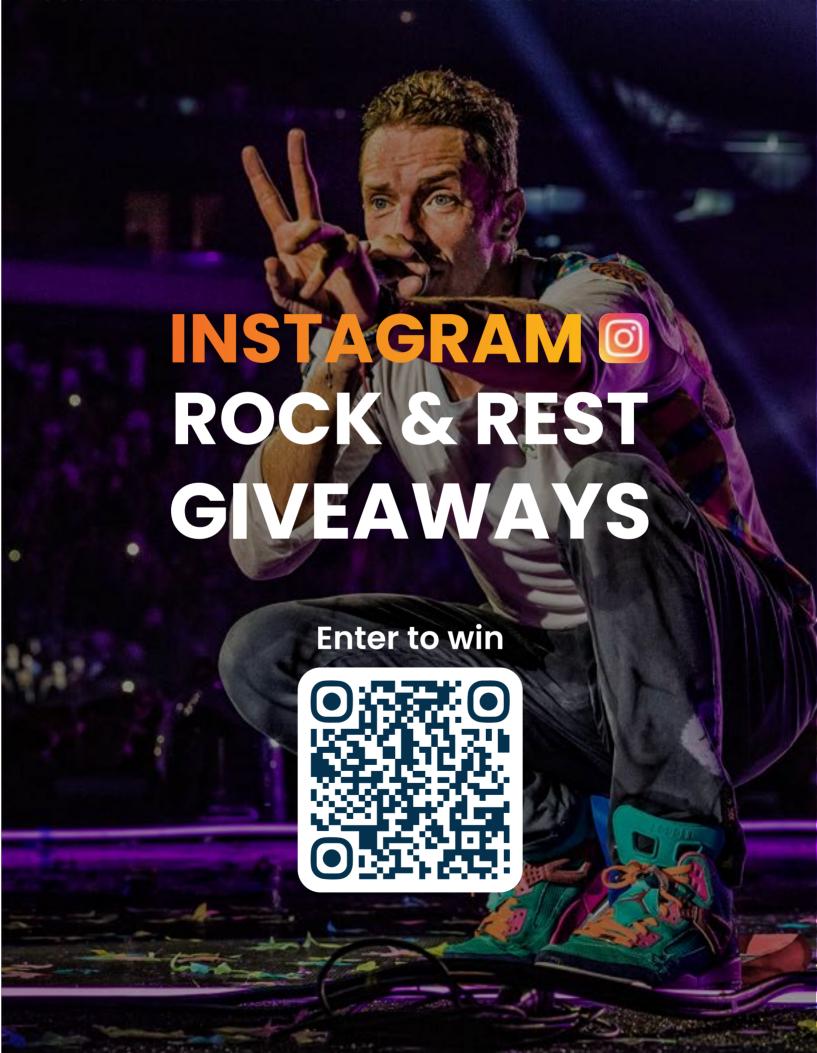


Dublin Airport

International and regional airport.

www.dublinairport.com







Do you travel for work?

We're here to meet your needs.

Our strategically located properties are situated in the city's key business hubs, ensuring convenience.

Our additional services include Airport Meet & Greets, cleaning, and secure internet connectivity.

Find out more







EMERGENCY NUMBERS



In case of an emergency the "blue light" services (Garda Síochána / Police, Ambulance Services, Fire Department and the Irish Coast Guard) can be contacted by dialling 112 or 999.

Don't assume someone else will make the call.



Fire Safety Notice

PROCEDURE IF THERE IS A FIRE INSIDE YOUR APARTMENT

- 1. Deal with it only if it is safe to do so by using a fire blanket or fire extinguisher, if available.
- 2. Call the Fire Brigade immediately by phoning 999 and inform them of your exact address and apartment number.
- 3. Do not delay to collect personal belongings.
- 4. Evacuate the building, alerting other residents in the process.
- 5. Close all doors behind you. This will help to contain the fire.
- 6. Remember smoke kills more people than flames. If you are caught in a room with thick smoke, get down onto your stomach, crawl to the door and make your escape. There is a layer of fresh air at ground level which enables you to breathe.
- 7. Do not use lifts. Exit via stairwells only.
- 8. Assemble outside your building or as directed by the Fire Brigade.
- 9. Do not re-enter the apartment block until authorised by the Fire Brigade to do so.

PROCEDURE IF THERE IS A FIRE INSIDE ANOTHER APARTMENT

- 1. Alert the Fire Brigade by phoning 999 and report the exact address of the fire.
- 2. Alert the residents if the apartment is occupied and it is safe to do so.
- 3. If you gain entry only deal with the fire if it is safe to do so.



Our Main Office

OFFICE ADDRESS

168 Granby Place, Dublin 1, D01 VP96



OFFICE OPENING HOURS

Monday to Sunday | 08:00 - 20:00

CONTACT DETAILS

Phone Number: +353 1 44 33 920 Available 24 hours a day.

Email: info@citybreakapartments.com



